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 Tourism Court
 1 Orchard Spring Lane
 Singapore 247729
 Tel.: (65) 6736 6622
 Fax: (65) 6736 9423
 E-mail: feedback@stb.gov.sg
 Website: <https://app.stb.gov.sg/asp/mis/cont.asp>



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 Website: www.ocpb.go.th



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 Ministry of Industry and Trade
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The Association of Southeast Asian Nations (ASEAN) was established on 8 August 1967. The Member States of the Association are Brunei Darussalam, Cambodia, Indonesia, Lao PDR, Malaysia, Myanmar, Philippines, Singapore, Thailand and Viet Nam. The ASEAN Secretariat is based in Jakarta, Indonesia.

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BE A SMART CONSUMER ANYWHERE IN ASEAN

ASEAN Committee on Consumer Protection (ACCP)



one vision
 one identity
 one community

Wherever you are in
ASEAN, be a happy
consumer!

Any complaints?
Contact us!

LIST OF NATIONAL FOCAL POINTS FOR CONSUMER COMPLAINTS IN ASEAN MEMBER STATES



Brunei Darussalam

Department of Economic Planning and Development
Prime Minister's Office
Block 2A, Jalan Ong Sum Ping
Bandar Seri Begawan BA 1311, Brunei Darussalam
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Indonesia

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Consumer Complaint Management Centre (CCMC)
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Fax: +603-8882-5983
Tribunal for Consumer Claims Malaysia (TCCM)
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